



Professional Development CE Classes – 2008
 No Charge — No Exam
 8:15 a.m. to 12:15 p.m. — Class (Lecture with PowerPoint Presentation)
 12:15 to 1:00 p.m. — Free Lunch & Q&A (optional)
All our Continuing Education classes are approved by the State of Michigan
 Please call Casie for details and to reserve your space now.
 Phone – 734.714.2034 - Fax – 734.485.8661 or Email – cward@gocoach.com
 Please see Coach’s website for directions – www.GOCOACH.com

Reducing Costs Through Restoration (47523 - 3 credits) – Topics include an overview of restoration after fire and water loss, mold remediation and indoor air quality issues. This is an excellent class to learn a variety of techniques used in mitigation.

Advanced Water Damage Restoration (45290 - 3 credits) – Topics include principles of drying after a water loss. Moisture sensing and restoration equipment will be demonstrated. Proper procedures to prevent mold are detailed.

Advanced Fire Damage Restoration (44940 - 3 credits) – Topics include principles of fire, smoke and soot structure and content cleaning, deodorization, and use of restoration equipment.

Mold Prevention and Remediation (45949 - 3 credits) – Topics include an introduction to common molds and the related health risks, methods of identification and elimination of moisture, national standards for mold remediation and actual case studies.

Ethical Concerns in Restoration (49047 - 3 credits) – Topics include restoration industry standards and how ethical contractors meet Standard of Care, proper field conduct regarding client privacy, safety, and proper communication between all parties, and potential conflicts of interest regarding job scope, estimates, and pricing are outlined.

**These classes are co-taught with CRDN of Michigan and NW Ohio, A division of Huntington Cleaners.
 Both sessions equal 4 credits!**

Advanced Contents Restoration (44878 - 2 credits) – Topics include how contents react to fire and water damage, the cleaning and deodorizing of fabric items, and the restoration of electronics, antiques and artwork.

Textile Restoration Procedures and Economics (45745 - 2 credits) – Topics include how to control your loss ratio, managing the textile portion of the claim while creating accountability and improving customer service.

Class at Cabela’s – We will be hosting another class at Cabela’s this year, Thursday, November 6, 2008! The class will start at 8:15 a.m. and end at 12:15 p.m. Please stay for lunch!

January 9 th (Wed)	Okemos	Reducing Costs Through Restoration
January 10 th (Thurs)	Ypsilanti	Ethical Concerns in Restoration
January 18 th (Fri)	Midland	Advanced Fire Damage Restoration
January 23 rd (Wed)	Fenton	Advanced Water Damage Restoration
January 24 th (Thurs)	Ypsilanti	Advanced Water Damage Restoration
February 15 th (Fri)	Ypsilanti	Advanced Contents / Textile Restoration
February 20 th (Wed)	Okemos	Ethical Concerns In Restoration
March 4 th (Tues)	Midland	Advanced Water Damage Restoration
March 26 th (Wed)	Okemos	Mold Prevention and Remediation
March 27 th (Thurs)	Fenton	Reducing Costs Through Restoration
April 10 th (Thurs)	Fenton	Advanced Fire Damage Restoration
April 24 th (Thurs)	Okemos	Advanced Water Damage Restoration
May 7 th (Wed)	Okemos	Advanced Contents / Textile Restoration
May 15 th (Thurs)	Ypsilanti	Mold Prevention and Remediation

Classes Continued

May 16 th (Fri)	Midland	Mold Prevention and Remediation
June 5 th (Thurs)	Fenton	Ethical Concerns In Restoration
June 26 th (Thurs)	Ypsilanti	Advanced Fire Damage Restoration
August 6 th (Wed)	Okemos	Advanced Water Damage Restoration
August 15 th (Fri)	Midland	Ethical Concerns in Restoration
August 21 st (Thurs)	Ypsilanti	Advanced Water Damage Restoration
September 10 th (Wed)	Fenton	Advanced Water Damage Restoration
September 11 th (Thurs)	Okemos	Ethical Concerns In Restoration
September 12 th (Fri)	Midland	Advanced Fire Damage Restoration
September 23 rd (Tues)	Ypsilanti	Mold Prevention and Remediation
October 9 th (Thurs)	Okemos	Advanced Fire Damage Restoration
October 11 th (Sat)	Fenton	Advanced Contents / Textile Restoration
October 23 rd (Thurs)	Ypsilanti	Ethical Concerns In Restoration
October 28 th (Tues)	Midland	Advanced Water Damage Restoration
November 5 th (Wed)	Fenton	Ethical Concerns In Restoration
November 6th (Thurs)	Cabela's	Reducing Costs Through Restoration
November 19 th (Wed)	Okemos	Mold Prevention and Remediation

Testimonials from recent classes:

- “Once again, class very informative and well put together. Mr. Fagan and Mr. Rhodes did a great job keeping class informative as well and upbeat.”
- “Great speakers, they know their business and are very understanding to their customers needs.”
- “This is my fifth class. I came in from knowing nothing to being well informed and able to help my clients.”
- “I’m impressed with the amount of knowledge the staff has to have to do this work!”
- “Very worthwhile class, I’m glad I gave it a try.”

Please call Casie for details and to reserve your space now.
Phone – 734.714.2034 - Fax – 734.485.8661 or Email – cward@gocoach.com
Please see Coach’s website for directions – www.GOCOACH.com